

What are the Advantages of Web-Based Facilities Maintenance Management Software?

First, what is web-based software anyway?

Web-Based Software is software you use over the internet with a web browser. You don't have to install any CDs, download any software, or worry about upgrades. If you use an online bank or web-based email program like Gmail, Hotmail, or Yahoo Mail then you've already used web-based software before.

And why is it better for your business or organization?

When you use web-based software you don't have to worry about anything technical — you can just do your work. We handle all the security and uptime and backups and upgrades and “IT guy” stuff. You can stay focused on what you're good at and we'll handle the rest.

Web-based software is safer.

With traditional software, employers and employees save data on their laptops, USB drives, or portable hard drives. It's not as safe as it sounds. Laptops are stolen, computers are rarely backed up properly, and it's unlikely everyone's machines are up to date with the latest security patches and updates. When you use Hippo's web-based software, your data is stored on secure, always-updated, backed-up daily enterprise-class servers in multiple state-of-the-art, highly-secure data centers.

Everything is together in one place.

A key advantage to web-based software is that all your data is centralized and accessible over the web from any computer at any time. **You can't leave something on the wrong computer since everything is stored in one place on the web.** You can get to it from anywhere. Safe, secure, and password protected, of course.

Your data is automatically backed up daily.

Your data is backed up every day. Our backups are stored in multiple locations for additional redundancy. You could say our backups have backups. We've never lost anyone's data and we won't lose yours.

Your data is safe and secure with us.

Our state-of-the-art servers are protected by biometric locks and 24-hour surveillance. **Our software and infrastructure is updated regularly with the latest security patches.** The traffic on our network flows behind an enterprise-class firewall to keep your data safe.

You're always using the latest and greatest.

Unlike traditional software that requires you to download and install updates yourself, **Hippo FM** products are updated automatically. Whenever you use **Hippo FM** you're always using the latest and greatest version. We try to enhance **Hippo FM** on a weekly basis.

There's nothing to install, ever.

With Hippo FM there's nothing to download or install. Just log in with the web-browser you already have (Internet Explorer 6, 7, or 8). It's just like your online bank or web-based email program. Easy, fast and familiar!

You can work from home, work, or on the road. Hey you can even work on the beach.

When you use **Hippo FM** your office is everywhere. At work, at home, a hotel, at a client's office, even on your mobile phone. Your data is accessible anywhere with internet access.

We protect your data

All data is written to multiple disks instantly, backed up daily, and stored in multiple locations. Files that our customers upload are stored on servers that use modern techniques to remove bottlenecks and points of failure.

Regularly-updated infrastructure

Our software infrastructure is updated regularly with the latest security patches. Our products run on a dedicated network which is locked down with firewalls and monitored 24/7.